

# Plenary Panel - The Economics of Trust

Trust + Open + Smart = eGovernance

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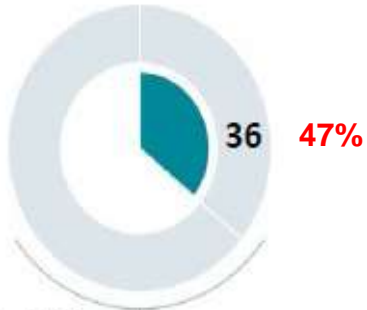


# eGovernment usage 2013

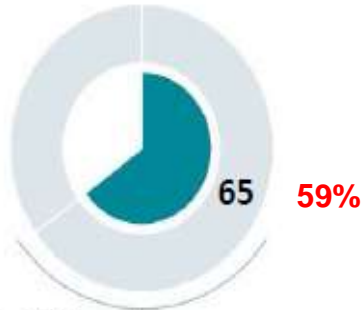
## eGovernment satisfaction 2013



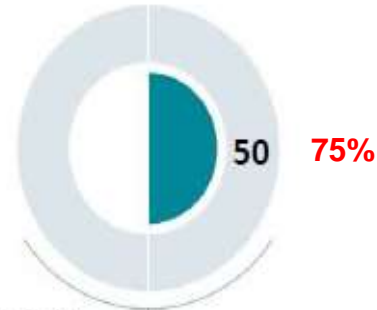
### Germany



### Austria



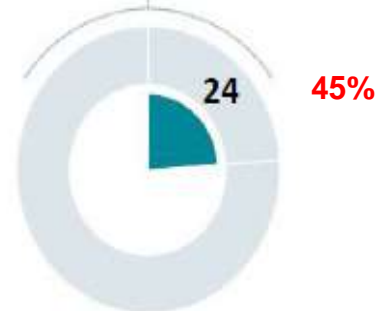
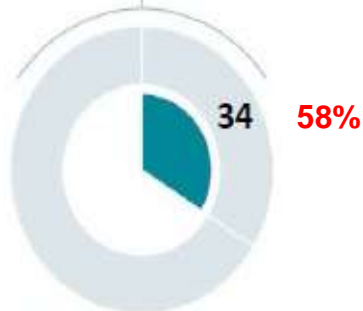
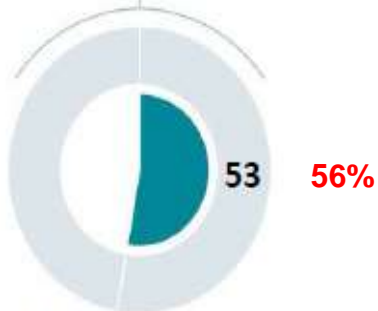
### Switzerland



2012: 45%

2012: 67%

2012: 58%



2012: 70%

2012: 45%

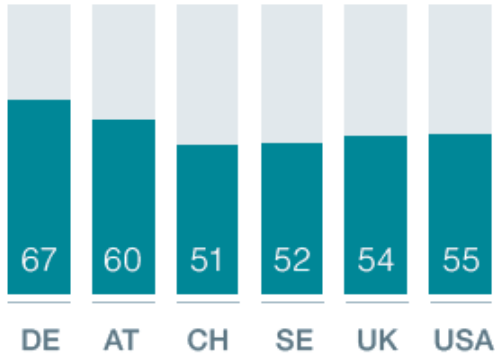
2012: 39%

### Sweden

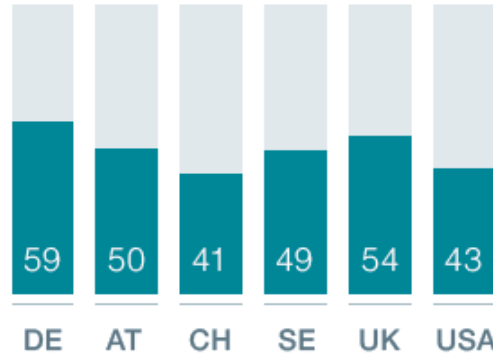
### United Kingdom

### USA

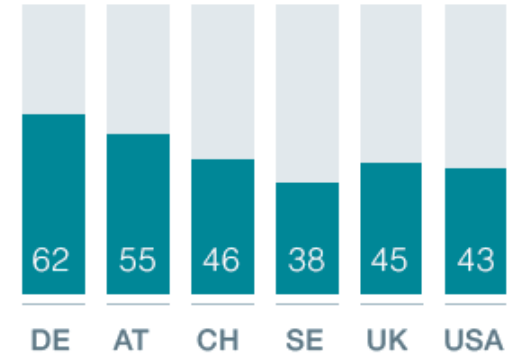
### lack of security in data transmission



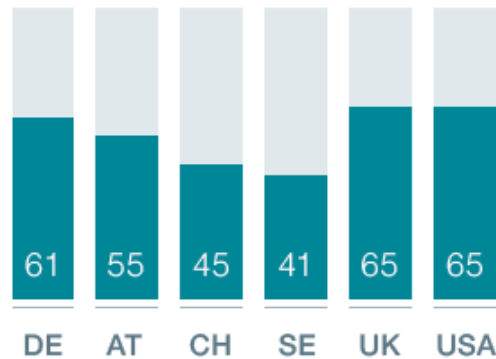
### data-care from authorities



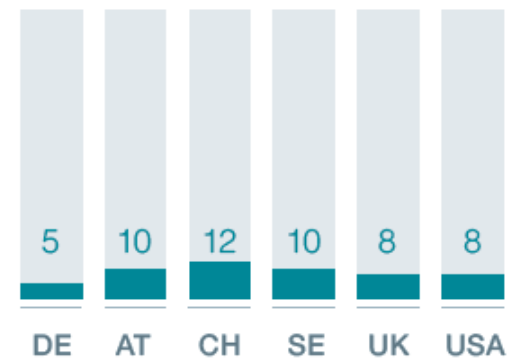
### transparency citizens



<http://www.egovernment-monitor.de/>



### fear of data theft



### no problem

**„eGovernance...  
it's a journey not a destination!“**

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[www.digital.austria.gv.at](http://www.digital.austria.gv.at)

