

# Trust in Digital Life

in collaboration with  
CyberSec4Europe and the Digital Enlightenment Forum

## Online Services: Improving usability and trust A Roundtable Discussion

Online and in-person  
Representation of the State of Hessen to the EU  
rue Montoyer 21, 1000 Brussels

14:00 – 16:00 Wednesday, 14 September 2022

HESSSEN



With the friendly support of the Representation of the State of Hessen to the European Union

# Online Services: Improving usability and trust

14.00 Welcome:

- **Martin Friedrich Reinhardt**, Head of Unit, Affairs of the Hessian Ministry of the Interior and for Sports, Representation of the State of Hessen to the EU
- **Amardeo Sarma**, General Manager, NEC Laboratories Europe GmbH  
Chairman TDL Board of Directors

14.10 Opening Speakers

- **Finn Myrstad**, Director of Digital Policy, Norwegian Consumer Council
- **Sebastian Pape**, Security and Privacy Manager, Continental AG
- **David Goodman**, Senior Consultant, Trust in Digital Life and  
Principal Consulting Analyst, TechVision Research

Moderator:

- **Amardeo Sarma**, General Manager, NEC Laboratories Europe GmbH  
Chairman TDL Board of Directors

16.00 Close